



SERVICE SOLUTION DESCRIPTION

With over 400 professional staff and a network of 300 physician consultants, IPRO is one of the largest and most experienced nonprofit health care evaluation and improvement organizations in the nation. IPRO improves the quality and value of health care through:

Health Care Performance Measurement Services to include:

- Development/Consultation
- Data Collection, Data Validation
- HEDIS* support services that include over 1200 commercial, Medicare and Medicaid HEDIS audits over the past 10 years.

Quality Assurance and Performance Improvement Services to include:

- Utilization review and quality assurance
- Health care program monitoring
- Beneficiary protection activities
- Provider clinical performance improvement services

Promoting Value-Driven Health Care Services to include:

Pay-for-performance (P4P) and other payment reform consultation and infrastructure support. Web-based health care quality measurement and reporting tools to meet administrative and legislative requirements. Sample properties include:

- <http://healthcarereportcard.illinois.gov/> Powered by IPRO's Pellucid data engine, this recently launched state of Illinois site includes patient data safety data, infection rates, volume information, cost comparisons and mortality findings, as well as patient satisfaction information and nurse staffing ratios.
- <http://www.whynotthebest.org> - national site sponsored by Commonwealth Fund, comparative hospital data;
- <http://hospitals.nyhealth.gov> - NY Dept. of Health taking disparate databases on hospital performance;
- <http://hcrc.aboutthehealthquality.org> - Hospital and HMO report card for 5 states using 50 datasets;
- <https://pao.ipro.org> - web-based clinical data portal utilized by Bridges to Excellence to allow physicians and EMR vendors to submit data for quality assessment.

* HEDIS is registered trademark of the National Committee for Quality Assurance (NCQA)

IPRO INFORMATION

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MOBIS GSA Schedule GS-10F-0035V
ISO 9001:2008 Certified
The Empire State Advantage Silver Award winner
HONcode certified 04/2009
NCQA-licensed HEDIS audit organization (Logiqua, LLC)
URAC-Accredited Independent Review Organization
MIC—Qualified Medicaid Integrity Contractor

NAICS CODES:

541519—Other Computer Related services
541611—Admin Management & General Consulting Services
541990—All other Professional, Scientific & Technical Svcs
921190—Other General government support

IPRO ELEVATOR PITCH

One of the nation's largest independent, not-for-profit health care consulting organizations, IPRO works with state and federal governments and private corporations to improve the quality and the value of health care. Incorporated in 1983 as a 501(c)(3) organization, IPRO has clients in more than 30 states and multiple federal agencies.

EXPERTISE/DIFFERENTIATORS

- Clinical quality of care knowledge/expertise
- Deep experience in quality measurement and improvement, including assessment from electronic health records
- Comprehensive health care quality databases
- Award winning Web-based health care transparency tools

IPRO CUSTOMERS

- Federal: HHS- CMS Quality Improvement Organization (QIO)
- HHS-CMS End Stage Renal Disease (ESRD) Network
- HHS-AHRQ—knowledge transfer
- State: New York, Pennsylvania, Kentucky, Illinois, Nebraska, Rhode Island Health Departments
- Private: The Commonwealth Fund; Bridges to Excellence
- Veterans Administration—Advisory Support

KEY WORDS TO LISTEN FOR!

- Health care data collection
- Health care data validation
- Health care performance measurement and reporting
- QIO (Quality Improvement Organization)
- Fraud and Abuse
- Web-based report cards/transparency

IPRO products and services are proudly represented to the U.S. federal government through

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