

MANUFACTURER:
Buoyant Solutions, Inc.
<http://www.buoyantsolutions.net>



RESELLER:
FedResults, Inc.
555 Grove Street
Suite 200
Herndon, VA 20170
703) 318-8000
(703) 318-8872 Fax
(877) 818-8757 Toll Free
www.FedResults.com

Manufacturer Description: Buoyant Solutions, Inc. are experts in delivering (BSM) business service management (ITSM) solutions based on Remedy. Buoyant Solutions offers full-spectrum solutions that are ITIL (Pink Elephant) compliant. With application suites that are data-driven our clients save resource dollars and avoid costly after-the-fact add-on programming requirements.

Buoyant Solutions extends its application footprint by offering customizable User Interface options (UI) that allow customers to offer easy access to it's customers via the web. We include key integration tools with our solutions that support links to external databases, XML, HTML Reporting and real time (Telephony-driven) integrated Text-to-Speech notifications.

Buoyant has the experience to put a solution in the clients' hands, delivered to their requirements in an on-time fashion.

The Buoyant integrated product solutions are delivered as end-to-end enterprise solutions with key integration tools included as part of our bundled offering. Our approach to implementation includes full customized delivery of our solution to match the customer's specific business requirements.

INTEGRATED PRODUCT SOLUTIONS:

- Brown Eagle
- Galaxy Intense
- Pluto
- Wild Longitude

GSA Schedule Offering:

Special Item No. 132-33 Perpetual Software Licenses and Annual Maintenance

DESCRIPTION: BROWN EAGLE

Includes the following key integration tools:

Product Reference	Product Integrated Tool
GX-PR-ARXP-BC	GX-Business Calendar
GX-PR-ARXP-PM	GX-Process Manager
GX-PR-ARXP-RP	GX-Release Planner
GX-PR-ARXP-RM	GX-Resource Manager
GX-PR-ARXP-WM	GX-Workload Manager
GX-ESS	GX-Enterprise Service Suite
GX-XME-FA	GX-treme (Flex/Air)
GX-XMV-P	GX-treme Visualization
GX-XME-G	GX-tremeGantt
GX-ARDBC-ORA-PRO	GX-ARDBC Link - Oracle Production
GX-ARDBC-ORA-DEV	GX-ARDBC Link - Oracle Development
GX-ARDBC-DB2-DEV	GX-ARDBC Link - DB2 Development
GX-ARDBC-DB2-PRO	GX-ARDBC Link - DB2 Production
GX-ARDBC-MSSQL-DEV	GX-ARDBC Link - MS SQL Development
GX-ARDBC-MSSQL-PRO	GX-ARDBC Link - MS SQL Production
GX-ARDBC-MYSQL-DEV	GX-ARDBC Link - MYSQL Development
GX-ARDBC-MYSQL-PRO	GX-ARDBC Link - MYSQL Production
GX-ARDBC-POSTGRE-DEV	GX-ARDBC Link - PostgreSQL Development
GX-ARDBC-POSTGRE-PRO	GX-ARDBC Link - PostgreSQL Production
GX-ARDBC-SYBASE-DEV	GX-ARDBC Link - Sybase Development
GX-ARDBC-SYBASE-PRO	GX-ARDBC Link - Sybase Production
GX-SSO-P	GX-(SSO) Single Sign On for ARS - Production
GX-XML-D	GX-XML Gateway (Dev)
GX-XML-P	GX-XML Gateway (Production)
GX-PR-ARSES	GX-ARSEasy Script (Production)
GX-DV-ARSES	GX-ARSEasy Script (Test/Dev)
GX-DV-ARSREP	GX-ARSReport Link (Test/Dev)
GX-PR-ARSREP	GX-ARSReport Link Production

**ARDBC Link included with each package is for Production and Development of one Data Base type.

Basic Support available - 5X8 (8 hours a day x 5 days a week; 4-24-business hour response).

DESCRIPTION: GALAXY INTENSE

Includes the following key integration tools:

Product Reference	Product Integrated Tool
GX-PR-ARXP-BC	GX-Business Calendar
GX-PR-ARXP-PM	GX-Process Manager
GX-PR-ARXP-RP	GX-Release Planner
GX-PR-ARXP-RM	GX-Resource Manager
GX-PR-ARXP-WM	GX-Workload Manager
GX-AU-CONWOS	GX-Speech Recognition Interface Only (ASR not included)
GX-AU-CONWSP	GX-Speech Recognition per 48 Port Server (with interface)
GX-AU-IVRS	GX-Telephony SIP-based IVR w/VXML2.1 Browser & MS Speech
GX-ESS	GX-Enterprise Service Suite
GX-XME-FA	GX-treme (Flex/Air)
GX-XMV-P	GX-treme Visualization
GX-XME-G	GX-tremeGantt
GX-ARDBC-ORA-PRO	GX-ARDBC Link - Oracle Production
GX-ARDBC-ORA-DEV	GX-ARDBC Link - Oracle Development
GX-ARDBC-DB2-DEV	GX-ARDBC Link - DB2 Development
GX-ARDBC-DB2-PRO	GX-ARDBC Link - DB2 Production
GX-ARDBC-MSSQL-DEV	GX-ARDBC Link - MS SQL Development
GX-ARDBC-MSSQL-PRO	GX-ARDBC Link - MS SQL Production
GX-ARDBC-MYSQL-DEV	GX-ARDBC Link - MYSQL Development
GX-ARDBC-MYSQL-PRO	GX-ARDBC Link - MYSQL Production
GX-ARDBC-POSTGRE-DEV	GX-ARDBC Link - PostgreSQL Development
GX-ARDBC-POSTGRE-PRO	GX-ARDBC Link - PostgreSQL Production
GX-ARDBC-SYBASE-DEV	GX-ARDBC Link - Sybase Development
GX-ARDBC-SYBASE-PRO	GX-ARDBC Link - Sybase Production
GX-SSO-P	GX-(SSO) Single Sign On for ARS - Production
GX-XML-D	GX-XML Gateway (Dev)
GX-XML-P	GX-XML Gateway (Production)
GX-DV-ARSREP	GX-ARSReport Link (Test/Dev)
GX-PR-ARSREP	GX-ARSReport Link Production

**ARDBC Link included with each package is for Production and Development of one Data Base type.

Basic Support available - 5X8 (8 hours a day x 5 days a week; 4-24-business hour response).

DESCRIPTION: PLUTO

Includes the following key integration tools:

Product Reference	Product Integrated Tool
GX-ESS	GX-Enterprise Service Suite
GX-XME-FA	GX-treme (Flex/Air)
GX-XMV-P	GX-treme Visualization
GX-ARDBC-ORA-PRO	GX-ARDBC Link - Oracle Production
GX-ARDBC-ORA-DEV	GX-ARDBC Link - Oracle Development
GX-ARDBC-DB2-DEV	GX-ARDBC Link - DB2 Development
GX-ARDBC-DB2-PRO	GX-ARDBC Link - DB2 Production
GX-ARDBC-MSSQL-DEV	GX-ARDBC Link - MS SQL Development
GX-ARDBC-MSSQL-PRO	GX-ARDBC Link - MS SQL Production
GX-ARDBC-MYSQL-DEV	GX-ARDBC Link - MYSQL Development
GX-ARDBC-MYSQL-PRO	GX-ARDBC Link - MYSQL Production
GX-ARDBC-POSTGRE-DEV	GX-ARDBC Link - PostgreSQL Development
GX-ARDBC-POSTGRE-PRO	GX-ARDBC Link - PostgreSQL Production
GX-ARDBC-SYBASE-DEV	GX-ARDBC Link - Sybase Development
GX-ARDBC-SYBASE-PRO	GX-ARDBC Link - Sybase Production
GX-SSO-P	GX-(SSO) Single Sign On for ARS - Production
GX-XML-D	GX-XML Gateway (Dev)
GX-XML-P	GX-XML Gateway (Production)
GX-DV-ARSREP	GX-ARSReport Link (Test/Dev)
GX-PR-ARSREP	GX-ARSReport Link Production

**ARDBC Link included with each package is for Production and Development of one Data Base type.

Basic Support available - 5X8 (8 hours a day x 5 days a week; 4-24-business hour response).

DESCRIPTION: WILD LONGITUDE

Includes the following key integration tools:

GX-PR-ARXP-BC	GX-Business Calendar
GX-PR-ARXP-PM	GX-Process Manager
GX-PR-ARXP-RP	GX-Release Planner
GX-PR-ARXP-RM	GX-Resource Manager
GX-PR-ARXP-WM	GX-Workload Manager
GX-ESS	GX-Enterprise Service Suite
GX-XME-FA	GX-treme (Flex/Air)
GX-XMV-P	GX-treme Visualization
GX-XME-G	GX-tremeGantt
GX-ARDBC-ORA-PRO	GX-ARDBC Link - Oracle Production
GX-ARDBC-ORA-DEV	GX-ARDBC Link - Oracle Development
GX-ARDBC-DB2-DEV	GX-ARDBC Link - DB2 Development
GX-ARDBC-DB2-PRO	GX-ARDBC Link - DB2 Production
GX-ARDBC-MSSQL-DEV	GX-ARDBC Link - MS SQL Development
GX-ARDBC-MSSQL-PRO	GX-ARDBC Link - MS SQL Production
GX-ARDBC-MYSQL-DEV	GX-ARDBC Link - MYSQL Development
GX-ARDBC-MYSQL-PRO	GX-ARDBC Link - MYSQL Production
GX-ARDBC-POSTGRE-DEV	GX-ARDBC Link - PostgreSQL Development
GX-ARDBC-POSTGRE-PRO	GX-ARDBC Link - PostgreSQL Production
GX-ARDBC-SYBASE-DEV	GX-ARDBC Link - Sybase Development
GX-ARDBC-SYBASE-PRO	GX-ARDBC Link - Sybase Production
GX-SSO-P	GX-(SSO) Single Sign On for ARS - Production
GX-XML-D	GX-XML Gateway (Dev)
GX-XML-P	GX-XML Gateway (Production)
GX-DV-ARSREP	GX-ARSReport Link (Test/Dev)
GX-PR-ARSREP	GX-ARSReport Link Production

**ARDBC Link included with each package is for Production and Development of one Data Base type.

Basic Support available - 5X8 (8 hours a day x 5 days a week; 4-24-business hour response).

GSA PRICING:

Special Item Number (SIN)	Manufacturer	MFR Part #	Product Description	GSA Price (with IFF of .75%)
INTEGRATED PRODUCT SOLUTIONS				
132-33	Buoyant Solutions, Inc.	BSI-001-P	Brown Eagle	\$ 558,458.70
132-33	Buoyant Solutions, Inc.	BSI-001-M	Brown Eagle ~ Annual Maintenance	\$ 96,140.64
132-33	Buoyant Solutions, Inc.	BSI-002-P	Galaxy Intense	\$ 524,398.70
132-33	Buoyant Solutions, Inc.	BSI-002-M	Galaxy Intense~ Annual Maintenance	\$ 99,296.64
132-33	Buoyant Solutions, Inc.	BSI-003-P	Pluto	\$ 480,458.70
132-33	Buoyant Solutions, Inc.	BSI-003-M	Pluto ~ Annual Maintenance	\$ 80,981.64
132-33	Buoyant Solutions, Inc.	BSI-004-P	Wild Longitude	\$ 542,858.70
132-33	Buoyant Solutions, Inc.	BSI-004-M	Wild Longitude ~ Annual Maintenance	\$ 94,781.64